



SpringFour is a social impact fintech that empowers banks, credit unions, fintech lenders, employers, servicers, mortgage insurers, nonprofits, and organizations across all industries to connect consumers with financial health resources. **See what agents, coaches, and counselors have to say about using SpringFour's S4pro.**

“Had a call from someone impacted by a hurricane. She was in distress and after I told her I would be able to provide her a comprehensive list of resources on a variety of assistance programs she was relieved and very thankful for my help. **I felt confident as a Financial Coach that I was providing her all the resources available to her in her unfortunate situation.**”

---

“We spoke with a customer that was unemployed and struggling financially and was unable to pay. We recommended they contact SpringFour to apply for any financial and employment assistance available. **A few months later, they contacted us and stated SpringFour helped them find employment and they were back on their feet. It was great hearing how this program helped them and made me proud to continue to offer these services.**”

---

“I provided resources through SpringFour to an elderly client who was on a fixed income and fell behind on her mortgage payments due to illness. She was doing her best to get back on track but it was difficult. **With the resources sent through SpringFour, the client was able to get assistance through a grant program that helped bring their account current and make forward payments on their mortgage account.** She was very appreciative of those resources.”

---

“A client was struggling to pay food and rent while caring for her child that had severe medical issues. **I was able to give her SpringFour resources to lean on to get her through the crisis.**”

---

“SpringFour has given me a tangible peace of mind knowing that I can very quickly provide customers with a list of potential resources. **Most people don't know these exist.**”

---

“**Offering SpringFour to customers in financial hardships makes me proud to be associated with a company that cares about their customers** by offering solutions that can help them in many ways.”

---

“When we're not able to help customer by offering something for their financial needs, I immediately offer resources from SpringFour and advise to visit the website for more. **Customers are very grateful and it helps to lighten up the mood or situation of the customer.**”

"Most of the times I've used this resource, it comes down to peace of mind. **Most of these callers are out of hope, and out of ideas, so this can be a lifeline for them.**"

---

"When we're not able to help customers by offering something for their financial needs, I immediately offer resources from SpringFour and advise to visit the website for more. **Customers are very grateful and it helps to lighten up the mood or situation of the customer.**"

---

"One time a customer was unemployed and looking for a job so I told him there was a possibility he could find a job through SpringFour. **He was excited to check the website and started to compliment how [organization] has acknowledged him as a valued customer since the day he started to have business with us.**"

---

"I send referral emails from SpringFour on almost every call. We mostly talk to clients who are looking for help getting employed, so most often we send referrals from that area, but almost all clients also mention some other financial burden during the calls that the other resources can help with. **SpringFour is excellent at providing a customer with places to look for assistance, which helps cut down on call volume for us from clients impatient for results.**"

---

"**SpringFour improves my communication to the customer** since they feel connected to our bank and they feel like they are being valued by our company."

---

"**SpringFour allows me to offer options** especially if the customer doesn't qualify for the payment plan that we offer."

---

"SpringFour helps me a lot. I am able to help customers in their time of need. **Customers are satisfied and feel relieved every time I offer SpringFour.**"

---

"I was talking to a customer who was having financial difficulties because they were laid off, couldn't pay their bills, and were having a hard time looking for a new job. I offered SpringFour to look for employment opportunities around their location. **The customer felt so thankful because their bank had these resources to help them find a new job.**"

"I spoke with a client about signing up for our work assistance programs. The next step could take up to two weeks, and the client expressed frustration with waiting on things when they have bills knocking on the door. I asked what types of financial challenges they were facing and they went down the list of bills like rent, food, transportation, and home repair. I told them about SpringFour and sent referrals to their email. **They were very excited with how many different options they had for support and informed me that SpringFour would let them keep the momentum up as they worked to regain their financial stability.**"

---

"Many claimants we help everyday are struggling financially more than normal, having lost their job and their life due to their disability. **SpringFour allows us to not only offer hope but hopefully resources to get through the most difficult time in their life.** It's always great to end the call by saying, 'we can help with that!'"

---

**"SpringFour offers more options than we are able to provide** and helps with outside expenses."

---

"Having these resources at the click of a button based off of ZIP Code is **a huge time saver!**"

---

**"SpringFour has helped me expand my knowledge on how to assist someone in need** and search for the correct resource for each client."

---

**"With SpringFour, I am available to offer more than just doing my job, I able to offer hope."**

---

"I had a client that was behind on her rent and utilities payments. During the course of our normal session I added SpringFour resources into her action plan to assist her in those areas. **I received a call back a few days later from the client and she was crying while telling me how much those resources helped her.** She said since she got help with her rent and utilities, she was able to afford groceries and gas money and actually found a job. Since she had a little more gas money than usual, she was able to go around to put in more job applications and was hired by one of them. **She wanted to thank me for including those resources and said they changed her life.**"

---

**"When I feel like I have run out of options or solutions, SpringFour is there."**

---